



SMCCA Newsletter

October 2017

HOMECOMING WEEKEND

Thank you to everyone who was able to make the trip to Sugarloaf for the weekend! It was wonderful to see so many of you. It was another beautiful year for foliage.



OWNER SURVEY

Please click on the link below to complete the Sugarloaf Mountain Hotel Owner Survey if you haven't done so already. We welcome your feedback.
<https://www.surveymonkey.com/r/DLN7XCM>

SMCCA OWNER WEBSITE

I have designed a new private web-site exclusively for Sugarloaf Mountain Hotel owners. Please click on the link below to view the page. Click "Log In Here" and use the email address smccaowners@gmail.com and the password `smcca2017`. It is a work in progress so please keep checking back for updates.
<https://smccaowners.wordpress.com>

CALENDARS

Thank you to owners who have returned calendars. There are many still outstanding. Please complete and return as soon as possible, even if you do not reserve time for owner use. Please note; your unit may be unavailable for personal use if your calendar has not yet been received. Please contact me if you need a calendar to complete.

APPLY RENTAL INCOME TO DUES

A large percentage of owners apply their monthly rental income to their SMCCA dues account. If you are interested in this program, please let me know.

OWNER SWAPS

- The owner of a Q2 Superior Room with two queens would like to swap the week of March 18th for the week of March 25th in Q3.
- The owner of a Q4 Superior Room with two queens would like to swap either or both weeks of December 24th and January 7th for the weeks of March 18th and or March 25th.
- The owner of a One Bedroom Suite (sleeps 6) at Sunday River Grand Summit would like to swap one of his weeks (Fri-Fri) Feb 2-9, March 2-9 or Mar 30-Apr 6 for any week in February or March.

If anyone is interested in pursuing one of these swaps please let me know and I will help coordinate it.

OWNER CALENDARS

Guests are booking winter vacations. Therefore, your unit may be unavailable for personal use. Please contact me if you need a calendar to complete.

GIFT CARDS

Pick up a Boyne Resorts Gift Card for any amount you would like. Buy on-line or get your card by calling **1.800.THE.LOAF**. Gift Cards are redeemable for lift tickets, season passes and at all retail stores at Sugarloaf & Sunday River.

UPDATED CREDIT CARD INFO

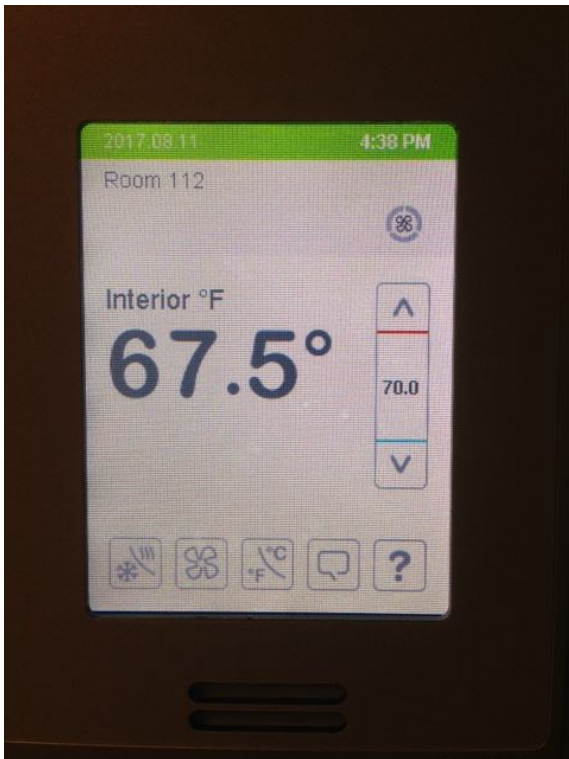
A credit card is required upon arrival for housekeeping fees and incidentals each time you visit the resort. Additionally, housekeeping charges associated with vacation exchanges are processed on a weekly basis upon guest check-out. Several credit cards on file have expired or are nearing the expiration date. A current card is required to be on file to clear these fees. Future deposits will be declined without updated information. Please contact me with a current credit card number. Thank you.

RCI EXCHANGES

When selecting weeks to bank for exchanges, please note; full exchange value is only recognized at least 9 months in advance. Dianne & Scott are always happy to assist with advice when choosing weeks to bank.

HVAC

The project is nearing completion and is expected to be wrapped up in November. Below are pictures of what the new guest room thermostats look like.



2017 – 2018 EVENTS

Boston Ski Show	11/9-12
Thanksgiving	11/23
Demo Days/Fashion Show	12/9
Holiday Tree Lighting Festival & Fireworks	12/16
Holiday Gift Bazaar	12/16-17
Climb for a Cure	12/28
NYE Fireworks	12/31
College Snowfest	1/1-5
Concert TBD	1/6
Children's Festival Week	1/8-12
Maine Week	1/15-19
Concert TBD	1/20
Half-way to Reggae Concert	2/3
Fat Tire Festival	2/10-11
February Vacation Week	2/19-23
Fireworks	2/19
Moonlight Climb	2/21
WinterKids Downhill24	3/1-3
Karl's Kids	3/3-4
Chords for a Cure	3/8-10
Concert TBD	3/17
Banked Slalom	3/24-25
Reggae Festival	4/12-15
East Coast Pond Skimming	4/21

HOW CAN WE HELP YOU?

Please feel free to direct any questions or concerns to:

Dianne Henderson • Owner Services • 207-237-4202

Scott Russell • Assist GM of Lodging • 207-237-4204

Dana Clukey • Director of Lodging • 207-237-4200

HOW TO CONTACT ME

Dianne Henderson

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