



# SMCCA Newsletter

## September 2017

### HOMEcomings WEEKEND

Homecoming Weekend is October 6-9. Please call to make your lodging reservations as soon as possible. We are planning a social for hotel owners on Saturday, October 7 at 3pm. See you there!

### UPDATED CREDIT CARD INFO

A credit card is required upon arrival for housekeeping fees and incidentals each time you visit the resort. Additionally, housekeeping charges associated with vacation exchanges are processed on a weekly basis upon guest check-out. Several credit cards on file have expired or are nearing the expiration date. A current card is required to be on file to clear these fees. Future deposits will be declined without updated information. Please contact me with a current credit card number. Thank you.

### RCI TIPS

Summer weeks will yield you as many points with RCI as winter weeks, while winter weeks will yield you the most revenue. The best weeks to bank are mid-June through the first week in October. We offer some great activities to summer guests and encourage you to bank those weeks. When selecting weeks to bank exchanges, please note full exchange value is only recognized at least 9 months in advance.

### OUTPOST ADVENTURES

Sugarloaf's hub for summertime adventures in the Western Mountains of Maine, The Outpost is your go-to location for Zip-line Tours, Scenic Lift Rides and Off-Road Segway Tours. You'll also find Canoe, Kayak and Stand-Up Paddleboard Rentals, as well as a friendly staff to help guide you on your next wilderness adventure. Call The Outpost to book any of our adventures at 207.237.6875.

### HOW TO CONTACT ME

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### OWNER CALENDARS

Guests are booking winter vacations. Therefore, your unit may be unavailable for personal use. Please contact me if you need a calendar to complete.

### 2017 – 2018 EVENTS

The Flume 5K & 10K Trail Race	9/9
Jay Moody Memorial Golf Tournament	10/6
Homecoming Weekend	10/6-8
Upcountry Artists & Sugarloaf Home Show	10/7-8
Sugarloaf Uphill Climb	10/8
Boston Ski Show	11/9-12
Thanksgiving	11/23
Demo Days/Fashion Show	12/9
Holiday Tree Lighting Festival & Fireworks	12/16
Holiday Gift Bazaar	12/16-17
Climb for a Cure	12/28
NYE Fireworks	12/31
College Snowfest	1/1-5
Concert TBD	1/6
Children's Festival Week	1/8-12
Maine Week	1/15-19
Concert TBD	1/20
Half-way to Reggae Concert	2/3
Fat Tire Festival	2/10-11
February Vacation Week	2/19-23
Fireworks	2/19
Moonlight Climb	2/21
WinterKids Downhill24	3/1-3
Karl's Kids	3/3-4
Chords for a Cure	3/8-10
Concert TBD	3/17
Banked Slalom	3/24-25
Reggae Festival	4/12-15
East Coast Pond Skimming	4/21

### HVAC

Progress continues on the new HVAC system! The hotel management team communicates on a weekly basis with the project managers. They are all working well together to ensure everything is going smoothly.

### HOW CAN WE HELP YOU?

Please feel free to direct any questions or concerns to:  
**Dianne Henderson • Owner Services • 207-237-4202**  
**Scott Russell • Assist GM of Lodging • 207-237-4204**  
**Dana Clukey • Director of Lodging • 207-237-4200**